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PATENT S-I  
04-25-02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Gregory L. Trauth et al.

Atty Dkt: 47128-00011USPT

Serial No.: 09/998,941

Group Art: Unknown

Filed: November 15, 2001

Examiner: Unknown

Title: CUSTOMER COMPLAINT ALERT  
SYSTEM AND METHOD

RECEIVED

APR 22 2002

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT Technology Center 2100  
UNDER 37 C.F.R. §§1.97 and 1.98

CERTIFICATE OF MAILING  
37 C.F.R. 1.8

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. on the date indicated below:

4-9-02 Maureen Hammonds  
Date Signature

Commissioner for Patents  
Washington, D.C. 20231

Dear Commissioner:

In compliance with the duty of disclosure under 37 C.F.R. §1.56, it is respectfully requested that this Information Disclosure Statement be entered and the reference(s) listed on attached Form PTO-1449 be considered by the Examiner and made of record.


In accordance with 37 C.F.R. § 1.98(d), copies of the listed references are enclosed.

In accordance with 37 C.F.R. §§ 1.97(g),(h), this Information Disclosure Statement is not to be construed as a representation that a search has been made, and is not to be construed to be an admission that the information disclosed is, or is considered to be, prior art with respect to the present application or material to patentability as defined in 37 C.F.R. §§ 1.56.

Accordingly, no fees are believed to be due in connection with the filing of this Information Disclosure Statement. However, should any fees be deemed necessary (except payment of the issue fee), the Commissioner is authorized to charge any deficiency or to credit any over payment to Jenkins & Gilchrist Account No. 10-0447/47128-00011USPT.

Dated: April 9, 2002

Respectfully submitted,



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